



## RETURN & EXCHANGE FORM

If you are dissatisfied with your merchandise you may return it to us within **30 days** of postmarked delivery for a refund or exchange. Merchandise must be unworn, unwashed, and with original tags attached to be eligible for a return/exchange.

If the original order qualified for free shipping, and you are returning all items, then the cost of shipping will be deducted from the return amount. If you only return a portion of the items in your order, and the value of those returned items put your order total below the Free Shipping threshold, shipping charges will be subtracted from your refund. These conditions apply to exchanges as well.

Unless we have made an error in shipping your item(s) to you, (shipped the wrong item, or shipped a damaged/defective item), you will be responsible for shipping the items back to us. We recommend you insure the package, as we cannot accept any items damaged in shipping. **Original shipping costs are non-refundable.**

If you are requesting an exchange, you will be responsible for shipping the original item back to us. We however will ship your exchanged item free of charge (within the contiguous USA). Any additional exchanges will be at the customer's expense. International Customers are responsible for all shipping charges.

If you have received a defective or incorrect item please call 1-888-997-4287 or email [customerservice@hatsunlimited.com](mailto:customerservice@hatsunlimited.com) immediately and we will correct the situation.

Refunds are typically processed within 1-2 weeks after receipt of your package to our facility.

Customer Name: _____
Order #: _____
Order Date: _____

**Please send all Returns and Exchanges to:**

Hats Unlimited  
Returns Department  
1363 Donlon St. Ste. 16  
Ventura, CA 93003

I would like a: <b>Refund</b> _____
<b>Exchange</b> _____

Please Check Reason for Return:

Wrong size \_\_\_ Wrong Color \_\_\_ Wrong Item \_\_\_ Not what I Expected \_\_\_ Defective \_\_\_

Other: \_\_\_\_\_

### **Merchandise to be returned:**

<u>Style #</u>	<u>Size</u>	<u>Quantity</u>	<u>Product Name</u>	<u>Price</u>

### **Merchandise desired for exchange:**

<u>Style #</u>	<u>Size</u>	<u>Quantity</u>	<u>Product Name</u>	<u>Price</u>