



RETURN & EXCHANGE FORM

If you are dissatisfied with your merchandise you may return it to us within **30 days** for a refund or exchange. Merchandise must be unworn, unwashed, and with original tags attached to be eligible for a return/exchange. If you have received free/discounted shipping through any coupon codes or other means, this amount will be deducted from your refund only in the case of a return.

-Unless we have made an error in shipping your item to you, (shipped the wrong item, or shipped a damaged/defective item), you will be responsible for shipping the items back to us. We recommend you insure the package, as we cannot accept any items damaged in shipping.

Original shipping costs are non-refundable.

-If you are requesting an exchange, as stated above you will be responsible for shipping the original item back to us. We, however will ship your exchanged item free of charge (within the contiguous USA). Any additional exchanges will be at the customer's expense. International Customers are responsible for all shipping charges.

-If you have received a defective or incorrect item please call 1-866-449-4287 or email customerservice@hatsunlimited.com immediately and we will correct the situation.

-We do our best to process your refunds & exchanges as quickly as possible. Typically this process will take no more than 3 weeks from the date of your return shipment but often it will be much quicker.

Customer Name: _____
Order #: _____
Order Date: _____

Please send all Returns and Exchanges to:

Hats Unlimited
Returns Department
1567 Spinnaker Drive, Ste. 101
Ventura, CA 93001

I would like a: **Refund** _____
 Exchange _____

Please Check Reason for Return:

Wrong size ___ Wrong Color ___ Wrong Item ___ Not what I Expected ___ Defective ___

Other: _____

Merchandise to be returned:

<u>Style #</u>	<u>Size</u>	<u>Quantity</u>	<u>Product Name</u>	<u>Price</u>

Merchandise desired for exchange:

<u>Style #</u>	<u>Size</u>	<u>Quantity</u>	<u>Product Name</u>	<u>Price</u>